





like her, growing more every day. For you, that means wider choice, new and exciting developments, and even better Value in 2004. Haven is where all the family have the holiday they want, because there's SO much more for everyone to do and enjoy. Although she doesn't have a care in the world, it's good to know that Haven is one of the most experienced and dependable holiday companies around. She just knows it's always fun.

C	0	n	te	n	ts

Facilities, everything is here
Your holiday price includes
Savings and offers
Extra fun for kids
SportsZone and SplashZone
Entertainment day and night
Accommodation choice

Page	Page
Page	
6-7 Half Board holidays	40-47
8-9 Region and Park choice 4	B-125
10-11 Welcome to 'British Holidays' 12	6-127
12-13 Caravan and Camping	128
14-21 Own Your Own	129
22-23 All you need to know 13	0-131
24-31 What's on, when	132
32-39 Booking guide 133	2-133







They're all here, stores with off-licences, bakeries, photo shops, launderettes, postboxes, gift shops, play areas, superb sports and leisure facilities. There's no need to go in search of Burger King

or Harry Ramsden's - you got it!

And with spectacular entertainment venues all part of the fun, every night is like going out in style.



More for Children

- Soft Play Areas
- Adventure Play Area
- Supervised Children's Activities (see pages 14-21)

Non-Stop Entertainment

- Cabaret, Comedy, Music and Dancing every night
 Forth, Forther Share and day (see pages 24-31)
- Family FunTime Shows every day (see pages 24-31)

Fill up at FoodWorks

- · Enjoy a relaxing drink or restaurant mea
- Pop into Burger King or Harry Ramsden's
- Cafés, Takeaways and WonderBars

All the Fun of FunWorks

- The latest interactive hi-tech video games
- Games and competitions

SportsZones

Giving energetic youngsters everything to play for (see page 22)

SplashZones

- Heated Indoor and Outdoor Pools
- Slides, Flumes and Spa Baths
- SplashZone activities for fantastic fun in the water (see page 23)

Specially for younger families



If you're bringing a toddler, take advantage of our

family focused services:
Highchairs

Bottle warming
Children's menus

Super Funbox meals
Provided In association with Brilvic.

nded in association with brillio.

8







antastic offers on Self-Catering holidays! SAVE Just book a full week's holiday or 3 or 4 night break in either 4 Star or Bronze accommodation at one

of the Parks shown below during the qualifying dates. It's as simple as that. But hurry as these are always in great demand - book early to

avoid disappointment

HALF PRICE HOLIDAYS (May only)
SPRINGTIME SPECIALS
FULL PAYMENT BONUS
GROUP GETAWAYS

4 WAYS TO BOOK Www.havenholidays.com 0870 242 2222



SPRINGTIME SPECIALS

SAVE 20%

DON'T MISS OUT!

> SAVE £30 On 3 or 4 nights

GO FOR GOLD

BOOK A GOLD HOLIDAY HOME

AMAZING SAVINGS WITH HAVEN



SAVE 20% PLUS FREE PLACES

tions and the very best service. el 0870 242 1111 ax 01442 246 722 mail group.options@boum



SAVE 20%

ENJOY SAVINGS IN JULY AND AUGUST

PAYMENT

HALF PRICE Cancellation Plan

For Half Board Offers, see page 44



CALL THE PARK DIRECT (II) SEE YOUR TRAVEL AGENT

(13



















SportsZone Action

Don't just stand there, at Haven we've made sports and games accessible and enjoyable for everyone. There's all the stuff you know like football, volleyball and tennis, plus the chance to tackle Rugby Union, Roller Blading, fencing and more

NEW Rugby	Rolle
NEW Pro-Basketball	Table
Archery	Tenni
Bowls	Tram
Fencing 🗸	Volle
Football	

r Blading

SPRISZONE

For details of dates and availability please turn to page 13

New Rugby

For kids completely converted by the 6 Nations and World Rugby Cup, we're tackling it full on with seriously professional coaching and all-action games. Go on give it a try!

Football RoadShow

ofessional Football Coaching. • Every player receives a Enjoy a quality coaching programme with top coaches from the Premier League.

- boys and girls with a passion for football.
- \$ **3 2 3 0 0 4 0**









goodies.



NEW Pro-Basketball 'Shoot the Hoop' under the

watchful eye of top professional basketball coaches, picking up

the cool moves and team play

that slam-dunks the oppostion

certificate, medal and club

fitness and tactical play.

Win the 'Football player of

On four selected Parks

SplashZone Water Fun

With heated indoor and outdoor pools, flumes, toddlers pools, waterslides and poolside areas, you can revel or relax in the SplashZone - whatever the weather. There's plenty of free time, plus loads of exciting activities, many back for another year by

Wave Rider

Skin diving and body boarding, for those who can swim 25m unaided.

SubSea Explorer

Exciting activity sessions for those who can swim 25m

Discover Scuba

diving, in the pool.

Adult Lane Swimming

Morning sessions reserved for those who like to get a good, steady swim in.

Rory's Learn2Swim Little ones can gain a certificate

qualified swimming teachers

Aqua Jet Racer

It's crazy and it's cool. Learn how to pilot a submersible Jet Haven AJ Racer Challenge For everyone 8 years and over

Aqua Aerobics

If you haven't yet experienced this easy but enjoyable way to keep fit, just jump in! It's not too strenuous, and great for everyone of all ages!

For details of dates and avaplease turn to page 132.

Haven is...

lots to entertain you every day





Family shows and events start early at Haven, with plenty to keep children thrilled and entertained throughout the day, and evening. A chance to see their favourite Panto's, discover David Bellamy's

plantlife wonders, scream to top wrestling action, and play wacky team games too.

arrive, the Haven FunStar are having a great time, in their fun games and competitions and ering them on the



Going Wild...

With David Bellamy

As part of Haven's commitment to caring for the environment, and especially flora and wildlife around our Parks, Environmental Expert Professor David Bellamy has created a special Family Park Rangers programme for Haven guests.

David introduces the various different activities on video, the Team help you to explore the hidden natural and wildlife wonders around the Park. Plus there's lots of other fun such Tree Rubbing, Funny Fossils, Flower Power and Nature's Rainbow. You'll also discover some healthy lifestyle activities and earn your own Certificate.

Wrestling

no gentle introduction and nowhere to hide, wrestling is touring Haven Parks. Be prepared to see body slams, tomb stones and much more not to be missed!

SM:tv and cd:uk









fabulous costumes and dance routines - cabaret with all the glam

Wizard of Oz Family Interactive Show

Calling all budding stage stars, parents included, to follow the yellow brick road and audition for parts in our own special

Circus WorkShop
Thrill to an unbelievable performance by a resident circus troupe, who also run workshops for budding acrobats and jugglers.

NEW Boogie Nights 70's Spectacular One for Travolta fans - re-live that Saturday Night Disco Fever when you hit the floor with those unbeatable 70's disco classics.

and glitter plus top-line speciality acts.

production with audience participation

perform on stage

NEW At the Hop

Be there, or be square!

shouting for more.

Whether you're pushing five or fifty, everyone can join in when

Our Talent Competition is what dreams are made of. All ages are

invited to take part, to discover who's got what it takes to get them

29

you're bopping to 50's revival sounds at the Hop.

A Star is Born Talent Competition

gear as evening approaches, with a great programme of family

Chartbusters

Get movin' to your favourite

no. 1 sounds of all time, with

and those great dance routing

ah baby, yeah!

all the gear, the glitter, the glam

entertainment offering lively stage

shows, enchanting musicals,

circus thrills, disco, and groovin'

on down to live music.







Older 10ft wide model caravans with all the essentials, offering extra value for money.

3 Star homes accept pets.

4 Star



In all accommodation types shown below, maximum occupancy numbers may include convertible beds in the living area.

4 Star Disabled two bedroom

3 Star two bedroom

4pm

V

VV

examples of Star Range accommodation are for guidance only. Layouts may change from model to mo

Sleeps up to

V

Rory Caravans

Fun on the outside, with their colourful jungle paint job, and fun inside with a special Rory kids' bedroom complete with a paw print makeover. They're available on 17 of our Parks, and Warmwell also has a selection of Rory Lodges. All Pory accommodation is available at a supplement of £40 per week and £20 per short break on 4 Star or Silver prices. Please see individual Park pages for details.

Rory Jungle Villages

If you and the kids fancy a centre lounge, 3-bedroom Rory Caravans are located together round a special Rory play area, check out Hafan y Mer on pages 50-53, or Craig Tara on pages 58-61. Early booking advised! These units are available for a supplement of £50 per week and £25 per short break on Silver prices.

Rory Disabled Caravans

For families who need wheelchair access, fully converted 5-berth Rory Homes are available at Golden Sands, Littlesea and Presthaven Sands, at a supplement of £40 per week and £20 per short break on 4 Star prices

Disabled Caravans

DISADLEC CATAVAINS

Available on 15 Parks, these special 4 Star holiday homes have an access ramp, wider sliding doors, fully converted wc/shower room, and easy access to the drining table. Please note that due to space constraints, the catering and kitchen equipment may not be accessible for most wheelchair users. Please also note that our showers are not the 'roll-in' type. Our reservations team will be happy to advise you on the suitability of each location for your particular requirements.



35





An attractive array of Self-Catering options, providing a higher specification and more home comforts than our caravan homes. A varied choice made even wider with our Bronze, Silver and Gold categories.

Which to choose?

Apartments

The majority of our well-equipped Self-Catering apartments offer single storey ground floor accommodation ideal for younger families, with first floor units available at Craig Tara, Hafan y Môr and Doniford Bay, and some second floor units at Torquay.

Lodges

Detached, well-positioned timber clad Chalets with verandahs are available at Hafan y Môr, whilst Warmwell has a variety of terraced, semi or detached Lodges.

Chalets

We have Self-Catering Holiday Chalets on many Parks, varying in style and design according to which Park you choose. A compact, self-contained and very popular Self-Catering option

Cottages

Available at Weymouth Bay. See pages 100-101.

Tents - Pre-assembled and fully-equipped Ready pitched three bedroom tents sleeping up to 6 peop Including electric lighting and free Calor gas for cooking. available at Perran Sands. See pages 120-123.









In all accommodation types shown below, maximum occupancy numbers may include convertible beds in the living area.	Sleeps up to	Bed Linen	Hairdryer	Bath or Shower Room & WC	Fridge	Ridge Freezer	Microwave	Free Gas & Electricity	Colour TV	Radio Cassette	Video Player	Check-in From
Bronze two bedroom	6	1		~	V			,				4pm
Bronze three bedroom	8	V		V	V	33		0				4pm
Silver two bedroomt	6	V		V.		V	V	V	V	V		2.30pm
Silver three bedroomt	8	V	3	V		V	V	V	-	V		2.30pm
Gold two bedroom	4.	V	V	V11		V	V	V	V	V	V	1.30pm
Gold three bedroom	6	V	V	V11		V	V	V	V	V	1	1.30pm
Pease note that the number of bodroom 1. Some Silver units contain a fridge w Donford Bay Silver two bed challet	eth bions t	usens es	monn	art veter	V1 44 CV	server Can	ode Cieta	Commercia.	do not h	ave basi	s, crity	1

Hater y MAC Gods too bedown ligarinests alleging to broading convertible bods in the biving area. AC ring Tara & Hatlang WMC with 65ther 2.350m checkink cannot be guaranteed but guests can use all Park facilities from this time. Parts are alsowed in Bionae becommodation but not in Silver or God. We regree pass spear from assessment dops for disabled guests are NOT.

Accommodation Categories

Value for money, offering a practical family holiday:

- Fully furnished lounge/diner
 1, 2 or 3 individual bedrooms with free bed linen
- *Bath or shower room and WC
- Modern fully-equipped kitchen
- Free gas & electricity



- Microwave
- · Radio cassette in the lounge
- · Recently refurbished units
- Flexible check-in from 2.30pm

Gold
For that extra luxury enjoy our Gold accommodation:
Situated in attractive locations within the Park, they are furnished to the highest standard plus.
Video player in Jerupa.

- · Video player in lounge
- · Beds made up on arrival







Half Board accommodation

You can choose Half Board accommodation at three of our All Action Parks, in Bronze, Silver and Gold categories, with a choice of twin, double and family rooms to suit your particular requirements. For that totally relaxing family holiday experience.







More choice at mealtim



Half Board Options	Caister, Craig Tara & Hafan y Môr	Craig Tara & Hafan y Môr	Hafan y Môr	
Accommodation Categories	Bronze Outstanding value	Silver Higher standard specification	Gold Extra luxury and style	
Free bed linen	V	V	V	
Bath & WC	✓ (Caister & Hafan only)	MANUEL STATE		
Shower room & WC	✓ (Craig Tara only)	V	V	
Free Gas & Electricity	V	V	V	
Lounge area	(available at Caister only)			
Colour TV/Video	✓ (Colour TV only)	V	V	
Check-in	4.00pm	2.30pm [†]	1.30pm	
Maid Service during holiday	V	V	V	
Mini Fridge			V	
Patio & Garden area			V	
A la carte menu available		✓ (Craig Tara only)**		

Well-equipped accommodation

- includes:

 Tea and coffee making facilities

 Heating

 Colour Television

 Towels and soap

 Bed linen

 Maid service is also provided to help make your stay that extra bit special.

Accommodation contains twin and double bedrooms as well as family rooms, depending on the size of your party. Accommodation differs in style and layout from Park to Park.

Tempting Restaurants

Half Board guests take their breakfasts and evening meals in a comfortable and inviting

From full English cooked breakfasts and traditional evening fayre, to more adventurous international cuisine, healthy salads and vegetarian dishes, there's something for everyone. Just cast your eyes over the sample

BREAKFAST CHOICE

Chiled Orange Julice or Half a Fres Grapeflut or Cereals: Cornilakes, Ri Krispies, Choo Weetos, Weetabix, Musell, Pornidge FROM THE GRILL A choice of Fried, Boiled or Scrambled Eggs, Breaklast Sausag Bacon, Hash Browns, Baked Beans or Kippers

DINNER CHOICE

MAIN COURSES CHEF'S SELECTION past Lamb with Mint Sauce

WORLD CUISINE
se Chicken Curry servired Rice & Prawn Cro
OMELETTE BAR
made Omelette with
gs: Cheese, Tornato,
Ham or Mushroom

SALAD BAR from the Salad Bar ion of a Jacket Potal

DESSERTS
ple Pie served with Custard
colate Profiteroles served with
ed Cream & Chocolate Sauc

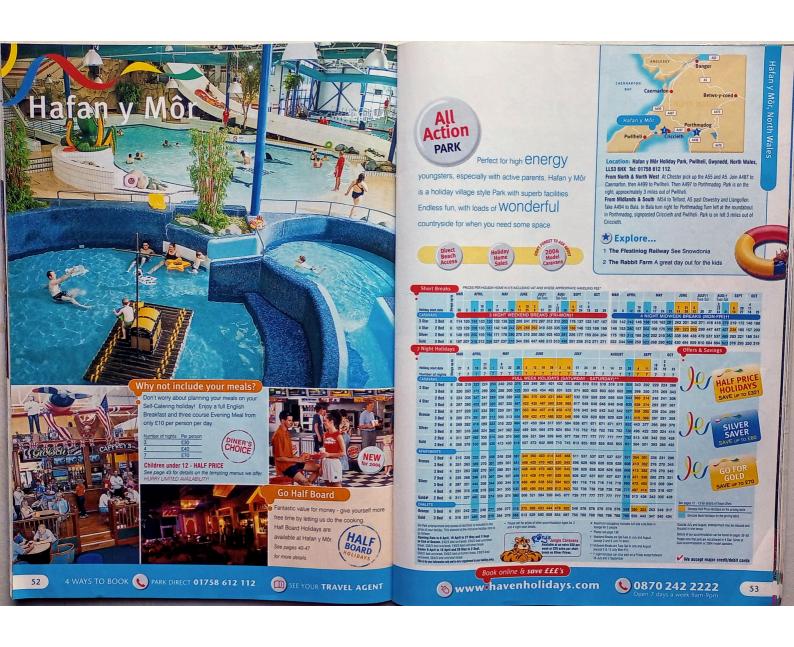














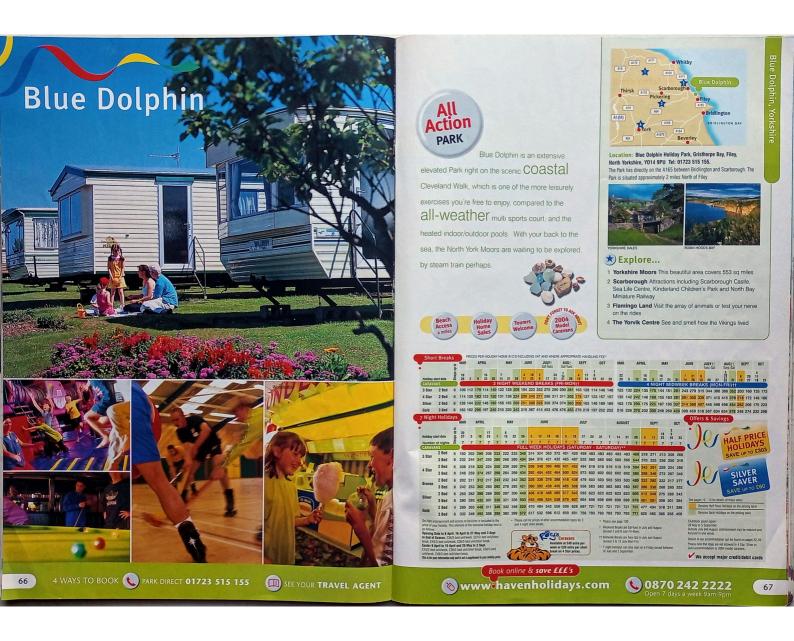




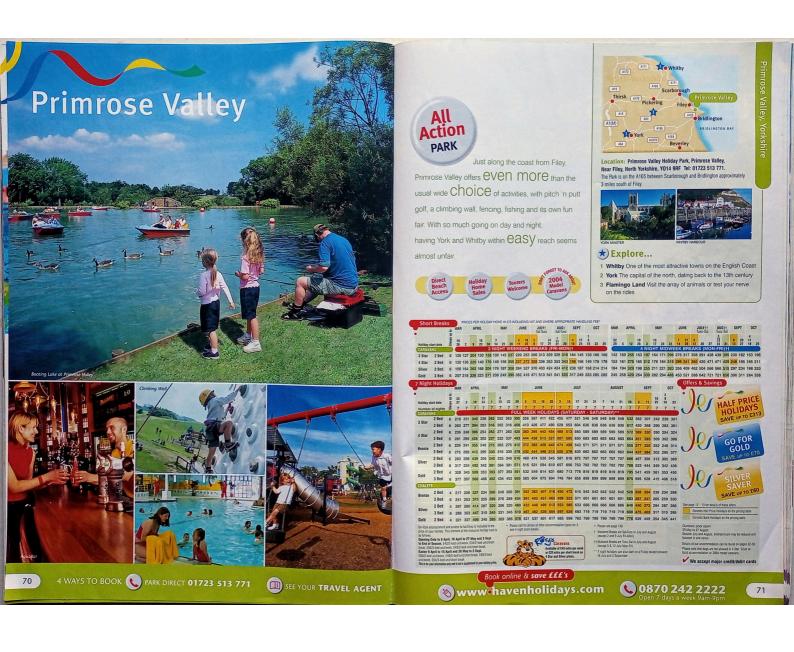




















SEE YOUR TRAVEL AGENT

4 WAYS TO BOOK PARK DIRECT 01507 477 871

78

Book online & save £££'s

www havenholidays.com

0870 242 2222

79











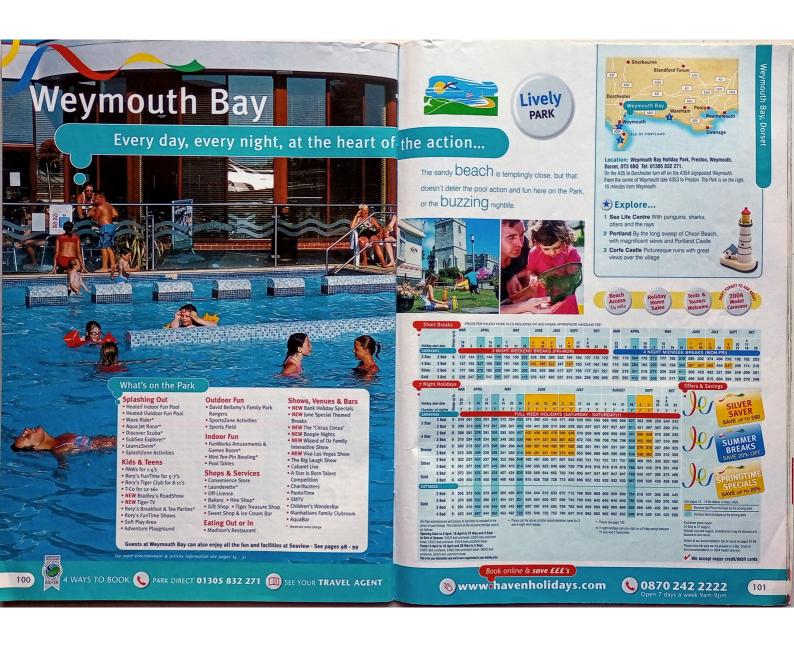














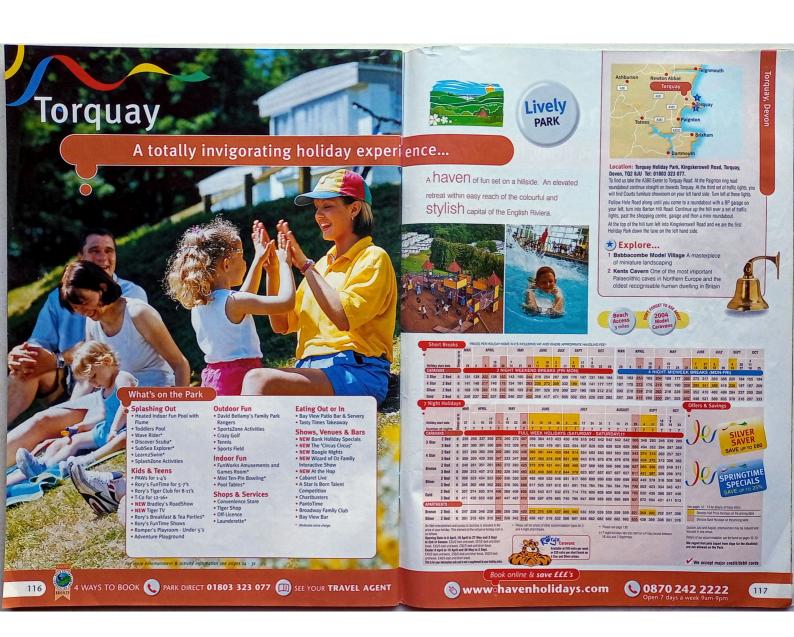




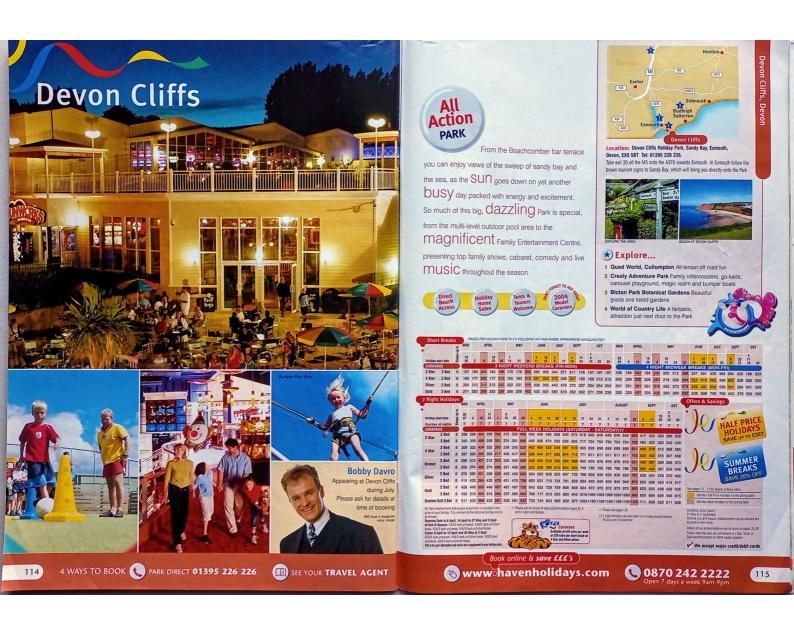










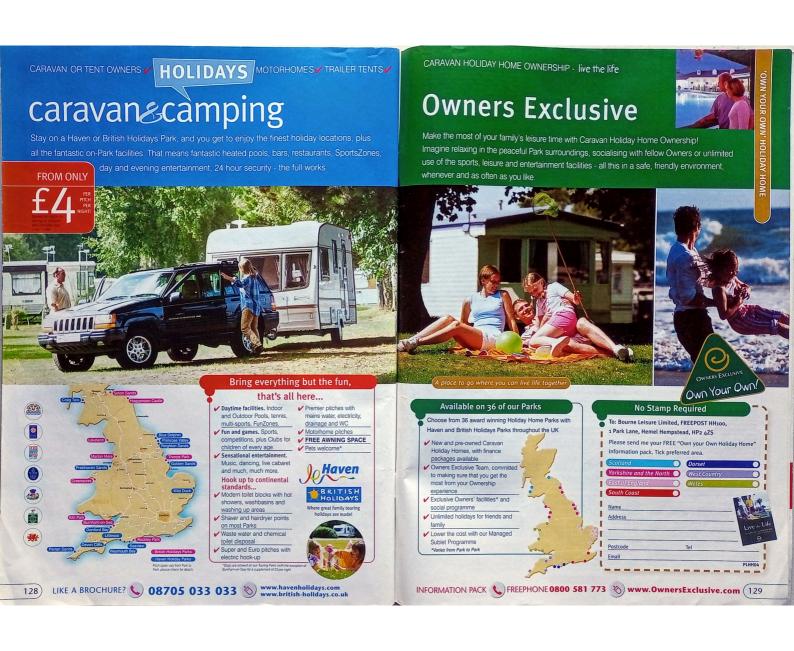








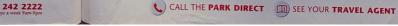




All you need to know

130 4 WAYS TO BOOK www.havenholidays.com 0870 242 2222

Number of days in payable:	advance o	holiday start date cancellation charges
Length of time	Cancellation Charge	
56 days or more	Deposit and Insurance premium(s)	
43-55 days	30%	of total holiday cost
42-29 days	50%	of total holiday cost
28-8 days	90%	of total holiday cost



The at-a-glance checklist for our activity and entertainment programme.

- Childrens' Clubs

 PAWs for 1-4's
 Places are limited on the PAWs facility
 and will be allocated on a first come,
 first served basis and will be allocated on a ferst served basis first served basis should only see And a Parks should only see Reny's Furthine for 5-7s At all Parks should or 6-11s At all Parks should or 6-11s At all Parks should on 6-11s At all Parks should only see 2.8 May -31 October Rory's Furthine Shows 9-14s Parks Easter -31 October 1-10ck with Rory At all Parks Easter -31 October 1-10ch Pook At all Parks Easter -31 October 1-10ch Pook At all Parks Easter -31 October 1-10ch Pook 4-10ch 4-10ch Pook 4-10ch 4-1

- All Planks
 Easter 31 October

 DayLime Entertainment
 NEW Wizard Of 2 Family
 Interactive Show
 At all Parks.
 Easter 31 October
 NEW Bradley's Roadshow
 At all Parks.
 September
 NEW Bradley's Roadshow
 At all Parks.
 September
 NEW Bradley's Roadshow
 At all Parks.
 At all Parks.
 September
 NEW Will Lax Vegas
 At all Parks.
 At all Parks.
 September
 NEW At the Hop
 Onvilord Bay, Torquay and Wild Duck
 Easter 31 October
 NEW At the Hop
 Only at Chery Ties.
 Donilord Bay, Torquay and Wild Duck
 Easter to the ord of the season
 NEW Official Will Duck
 Easter to the end of the season
 NEW The Circus Circus Evening Show
 All Parks Capping of the Season
 28 June 5 September
 A Star is Bom Talent Competition
 At all Parks
 Suprember
 A Star is Bom Talent Competition
 At all Parks
 Suprember

- PantoTime At all Parks 28 June 5 September

- Wrestling
 At All Acidon Parks except Littlesea
 Suly 29 August

 Evening Entertainment
 The Big Lauph Show
 At all Parks except Cherry Tree,
 Donilord Bay, Torquay and Wild Duck,
 28 June 5 September

 Cabrarel Live.

- SportsZone/SplashZone
 We operate a booking system for these activities on the Parks due to their popularity Please make sure you reserve your place when you arrive.

- Professional Football Coaching*
 At 'All Action' Parks plus Doniford Bay
 11 April, 30 May, 18 July 29 August

- 11 April 30 May, 18 July 29 August Splash2one Programme

 Wave Rider

 At all Parks

 11 April to the end of the season

 Aqua set Racer

 To maximas enjoyment of this activity we recommend you attend the Wave Rider

 or SubSes Splopper programme first

 At All Action Parks place Warmwell and

 Weymouth Bay

 11 April to the end of the season

 Discover Scuba*

 At all Parks except Registron Sands, Wild

 Duck, Sealows and Riverse

 11 April, 30 May, 18 July 29 August

 SubSes Explored

- At all Parks.

 11 April to the end of the season
- Other Activities

 David Bellamy's Family Park Rangers
 At all Parks.
 Easter 31 October

 Subject to a moderate extra charge

Simple steps to take before booking

booking is easy!



Most oustomers prefer the speed and convenience of paying by credit or debit card online or over the 'phone: Payment can be made by cheque, which must be received within 3 days of making your reservation. Please ensure the name of the person making the booking and your holiday reference number are written on the back of the cheque.

- Dack of the cheque.

 Only £40 deposit!

 Depending on the holiday booked a low £40 deposit is all that we require to secure your booking with the balance payable 8 weeks before the holiday start date £40 payable per holday home booked. Please note that reminders will not be sent, and payments not received by the due date will result in cancellation. For bookings made within 8 weeks of holiday start date, full payment is required.

 Insurance and Cancellation Plan premiums must be paid at the time of booking, insurance cannot be added at a later date. See pages 130-131.

 Please bring you final confirmation with you and present to narrival.

Haven has negotiated this very worthwhile discount with the major national bus operator. Call 08700 100 735 for details. Lines are open 8am till 10pm, seven days a week. Payment can be made by credit or debit card - please allow four working days for tickets to arrive.

Travelling by rail

Call National Rail Enquiries Helpline on 0845 748 4950 or visit www.nationalrail.co.uk

When you're ready to book your holiday we're just a click or 'phone call away. Before you click or call you may find it helpful to have the following information to hand...

Who's going? Mr/Mrs/etc Initial

Don't forget?

Where do you want to go? Your Holiday Park

1st choice

2nd choice

When are you going?

1st choice Date Month Date Month from: to:

Number of nights

What are you staying in?
Self-Catering - Caravan, Chalet, Apartment etc
1st choice 2nd choice

Half Board - Category i.e. Silver Room Size - i.e. Family etc

Book online & save £££'s

www.havenholidays.com Call 0870 242 2222

Insurance (Per Holiday Home(Car) Cancellation Plan: £22 per week £11 per short break Personal Insurance: £8 per week £5 per short break Car Breakdown: £12 per car, per booking

Cot or Cot rail. £10 per week £5 per short break (sub)

Highchair: £10 per week £5 per short break (subject to availability) 2004 Model Caravans: £40 extra per week
Subject to availability £20 extra per short break

Rory Carayan: £40 extra per week £20 extra per short break

Rory 'Jungle Village' Caravan £50 extra per week

Dogs: £40 extra per week £20 extra per short break (max of 2)
Number & Breed will be required. Sony not allowed at Rivere & Torquay

No of people in your party

Call the Park Direct



Other helpful numbers...

0870 242 2222

08705 033 033 0870 242 1111 0870 242 2040

Customer Care
0870 242 3333

(133



WOW! That covers the fantastic heated pools, the all-weather multi sports courts, the comfortable, well equipped accommodation, the kids'activities for every age group, the superb family entertainment every day and every

night, and the great holiday (locations - all included in the price. Look forward to seeing you SOOn!



Four easy ways to book...

Book online & save £££'s
www•havenholidays.com

0870 242 2222 Open 7 days a week 9am-9pm

Call the Park Direct

Wisit your Travel Agent



Where great family holidays are made!